

GRAND RIVER SOLUTIONS

Title IX Hearings in a Post Regulatory World

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Meet Your Facilitator



Chantelle Cleary, J.D. Senior Consultant Chantelle Cleary is a nationally-recognized subject-matter expert in Title IX and related fields. She has more than 10 years of experience in the investigation and adjudication of sexual and interpersonal violence. She lectures extensively at universities and conferences throughout the U.S. on Title IX, VAWA, harassment, and implementation of best and emerging practices. Prior to joining Grand River Solutions, Chantelle served as the Director for Institutional Equity and Title IX at Cornell University, and before that as the Assistant Vice President for Equity and Compliance and Title IX Coordinator at the University at Albany. In these roles, she provided direct, hands-on experience in the fields of Title IX, civil rights, employment law, and workplace and academic investigations. Her responsibilities included focusing on diversity efforts, sexual assault prevention and training, affirmative action, and protecting minors on campus.



Grand River Solutions, Inc.

About Us

Grand River Solutions provides Title IX, equity, and Clery Act consulting services. Together, our experts have decades of direct, on-campus experience at both small and large, public and private institutions. This practical expertise derived from years of hands-on experience enables our team to offer customized solutions unique to your educational institution's needs. Grand River has a suite of creative, cost-effective and compliant solutions to help schools meet their needs in innovative ways.



Today's Agenda





Regulatory Overview

Narrowed jurisdiction and expansive procedural requirements

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Title IX of the Education Amendments Act of 1972

"No person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any education program or activity receiving Federal financial assistance."



"...on the basis of sex."

August 31, 2020 Letter of Notification

"However, with respect to complaints that a school's action or policy excludes a person from participation in, denies a person the benefits of, or subjects a person to discrimination under an education program or activity, on the basis of sex, the Bostock opinion guides OCR's understanding that discriminating against a person based on their homosexuality or identification as transgender generally involves discrimination on the basis of their biological sex."

Title IX Applies to All Forms Discrimination on the basis of sex

- Sexual Harassment
- Achievement Awards
- Athletics
- o Benefits
- Financial Aid
- Leaves of absence and re-entry policies
- Opportunities to join groups
- Pay rates
- Recruitment

- **Retention Rates**
- o Safety
- Screening Exams
- Sign-on Bonuses
- Student and Employee Benefits
- Thesis Approvals
- Vocational or College Counseling
- Research opportunities



The May 2020 Title IX Regulations Cover A Narrow Scope of Title IX

- Sexual Harassment
- Achievement Awards
- Athletics
- o Benefits
- o Financial Aid
- Leaves of absence and re-entry policies
- Opportunities to join groups
- Pay rates
- Recruitment

Conduct Constituting Sexual Harassment as Defined in Section 106.30



Section 106.30: Sexual Harassment

Sexual harassment means conduct on the basis of sex that satisfies one or more of the following:

(1) An **employee** of the recipient conditioning the provision of an aid, benefit, or service of the recipient on an individual's participation in unwelcome sexual conduct;

(2) Unwelcome conduct determined by a reasonable person to be so severe, pervasive, and objectively offensive that it effectively denies a person equal access to the recipient's education program or activity; or

(3) **"Sexual assault**" as defined in 20 U.S.C. 1092(f)(6)(A)(v), **"dating violence**" as defined in 34 U.S.C. 12291(a)(10), **"domestic violence**" as defined in 34 U.S.C. 12291(a)(8), or **"staiking**" as defined in 34 U.S.C. 12291(a)(30).



Title IX Application Post May 2020 Regulations

All Forms of Sex Discrimination, Retaliation

106.30 Sexual Harassment:

- Hostile Environment
- Quid Pro Quo
- Sexual Assault
- Dating/Domestic Violence
- Stalking



Title IX Application Post May 2020 Regulations

Type of Conduct

- Hostile Environment Sexual Harassment
- Quid Pro Quo
- Sexual Assault
- Dating/Domestic Violence
- Stalking

Place of Conduct

- Campus Program, Activity, Building, and
- In the United States

Recuired identity

- Complainant is a member of the community, and
- Control over Respondent

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Apply 106.45 Procedures

Required Response:

Section 106.45 Procedures



First Question

What Happened?

Does the Complaint Allege:

- sexual harassment in which the harassment was so severe and pervasive that it denied the complainant equal access to an educational program or activity, or denied the employee the equal ability to continue their work;
 - Dating Violence, Domestic Violence, Stalking, or Sexual Assault;
 - . A complaint of quid pro quo sexual harassment by an employee respondent against a student.





Second Question

Where Did the Conduct Occur?

Did the conduct occur:

- 1. The incident(s) occurred at school, within the United States;
- 2. The incident(s) occurred as part of a recognized program in in a building under the school's control, and within the United States;
 - The incident(s) was part of one of the school's programs or activities, such as part of a field trip or team athletic event, and within the United States.





Third Question

Who Experienced the Conduct?

Is the Complainant.

- 1. a student (whether applicant, admitted, or currently enrolled); or
- 2. An employee (applicant, hired but not yet working, or employed),
 - Or someone who is otherwise still accessing or attempting to access a university program or activity, within the United States.





Fourth Question

Who is the Accused?

Is the Respondent

- 1. A student (whether applicant, admitted, or currently enrolled), or
- 2. An employee (applicant, hired but not yet working, or employed).
 - Someone else that the institution may have control over (ie, a contractor, an alum, or a vendor)





Apply the 106.45 Rocedures



What do we do about misconduct that does not fall within this narrow scope?



And what about state law?







Procedural Requirements for Investigations





NOTICE TO BOTH PARTIES

EQUAL OPPORTUNITY TO PRESENT EVIDENCE



WRITTEN NOTIFICATION OF MEETINGS, ETC., AND SUFFICIENT TIME TO PREPARE Q

OPPORTUNITY TO

REVIEW ALL

EVIDENCE, AND 10

DAYS TO SUBMIT A

WRITTEN RESPONSE TO THE

EVIDENCE PRIOR TO COMPLETION OF THE REPORT B

REPORT SUMMARIZING RELEVANT EVIDENCE AND 10 DAY REVIEW OF REPORT PRIOR TO HEARING



Procedural Requirements for Hearings

Must be live, but can be conducted remotely

No Compelling participation

Standard of proof used may be preponderance of the evidence or clear and convincing; standard must be the same for student and employee matters

Cross examination must be permitted and must be conducted by advisor of choice or provided by the institution

Decision maker determines relevancy of questions and evidence offered

Exclusion of Evidence if no cross examination

Written decision must be issued that includes finding and sanction

What do we need to do all of this?





The Infrastructure for Compliance

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The Essential Elements of <u>All</u> Hearings

Clear Procedures

Due/Fair Process

Fair, Equitable, and Neutral

Consistency

Trauma Informed

Well Trained Personnel



Clear Procedures

The Process

 Pre-hearing process, submission of evidence, opening statements, other statements, closing statements, findings, impact statements, etc.

The Players

• The roles of all participants

The Evidence

- Relevancy, Exclusions, Timing of submission, how to submit, who
- The Outcome
 - Deliberations; Notice; manner and method communicated.





Considerations for the Physical Space

➢ Room location and set-up

> Entrances, exits, and proximity

Privacy screens & partitions
Technology

> Hallway control

> Space for extra visitors



Hearing Room Configuration







Remote Participation

- In whole or in part?
- Communication considerations
 - Chat function or emails
- Private consultation between parties and advisors
 - Use of breakout rooms
 - Communication considerations
- Practice runs
- Connectivity Considerations









Roles and Responsibilities

People, Functions, and Impartiality

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Hearing Participants

Complainant	the person bringing the complaint
Respondent	the person against whom the complaint has been filed
Advisor	will conduct cross examination; role varies depending on school
Investigator	summarizes the investigation, answers questions
Witnesses	present in the room only when answering questions
Hearing Coordinator/Officer	coordinates all aspects of the hearing, ensures a fair and equitable hearing process, acts as a resource for all participants
Decision-Maker	makes decision as to whether policy was violated
Administrative Staff	assists with the logistical coordination of the people, the space, technology, etc.



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Other Considerations Panel

- > Number of panelists?
- Can you have a panel of one?
- > Must finding be unanimous?
- Internal, external, or some combination?



Who is NOT in the Hearing?




The Players Hearing Advisors

- Will conduct
 examination/cross
- Roles
- Training/Qualifications
- Communicating their role
- Enforcing their role



The Players Support Person

- Optional
- Silent
- Roles
- Communicating their role
- Enforcing their role





The Players The Coordinator/Chair

- Oversees the Process
- Maintains order/decorum
- Supports the panel
- Makes ruling
- Voting or non-voting
- Writes the decision
- Trained

The Players The Decision Maker

- May be Hearing Chair or on panel
- Determines whether policy was violated
- Cannot be investigator, Title IX Coordinator, or Appeals Officer



The Players The Panel

- Fact finders
- Number of panelists?
- Composition?
- Makes the finding
- Unanimous?
- Pool?
- Recruitment and retention



Impartiality

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WHAT DOES THIS REALLY MEAN?



Impartiality: Avoiding Prejudgment and Bias

"The Department's interest in ensuring impartial Title IX proceedings that avoid prejudgment of the facts at issue necessitates a broad prohibition on sex stereotypes so that decisions are made on the basis of individualized facts and not on stereotypical notions of what "men" or "women" do or do not do."



Impartiality: Avoiding Prejudgment and Bias

Do not rely on cultural "rape myths" that essentially blame complainants

Practical application of these concepts in investigations Do not rely on cultural stereotypes about how men or women purportedly behave

Do not rely on gender-specific research data or theories to decide or make inferences of relevance or credibility in particular cases

Recognize that anyone, regardless of sex, gender, gender identity or sexual orientation, can be a victim or perpetrator of sexual assault or other violence

Avoid any perception of bias in favor of or against complainants or respondents generally

Employ interview and investigation approaches that demonstrate a commitment to impartiality

Impartiality: Avoiding Bias

Department also rejected commenters' arguments that individuals should be disqualified from serving as investigators because of past personal or professional experience

"Department encourages [schools] to apply an objective (whether a reasonable person would believe bias exists), common sense approach to evaluating whether a particular person serving in a Title IX role is biased" WHILE

"exercising caution not to apply generalizations that might unreasonably conclude that bias exists (for example, assuming that all self-professed feminists, or self-described survivors, are biased against men, or that a male is incapable of being sensitive to women, or that prior work as a victim advocate, or as a defense attorney, renders the person biased for or against complainants or respondents"

Impartiality: Avoiding Conflicts of Interest

Commenters argued that investigators and hearing officers employed by schools have an "inherent conflict of interest" because of their affiliation with the school, so Department should require investigations and hearings to be conducted by external contractors

Department noted that some of those commenters argued that this resulted in bias against complainants, and some argued that this resulted in bias against respondents

Department's response: Department's authority is over schools, not individual investigators and other personnel, so Department will focus on holding school's responsible for impartial end result of process, without labeling certain administrative relationships as per se involving conflicts of interest



Follow facts of every individual case

Bottom line

Investigate in manner that will not allow even a <u>perception</u> of prejudgment or bias for or against any party





Pre-Hearing Tasks

What should be done in advance of the hearing

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The Parties and their Advisors, and the Witnesses **Pre-hearing instructions** Via conference or meeting In writing Set expectations • Format Roles of the parties Participation • Evidence • Decorum Impact of not following rules GRAND

The Decision Maker(s)







Conducting the Hearing

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Opening Instructions by the Chair

- Set the stage
- Reiterate charges
- Reiterate rules and expectations
- Reiterate logistics for the day

This should be scripted and used consistently.



Opening Statements

- Permitted, but not required
- Policy should include purpose and scope
- If permitted, consider
 - Requiring submission prior to hearing
 - Word limit
 - Time limit

Testimony

Procedures should be clear about:

- Order of/parties and witnesses
 - Could simply leave this up to the decision maker
- Order of examination
 - Questioning by the decision maker
 - Cross examination by the advisor
 - Will the advisor be permitted to question their own party?
 - Will there be a second round of questioning?
- Consistency is essential. Consider putting this all in your procedures.



Cross Examination Who does it?

- Must be conducted by the advisor
- If party does not appear or does not participate, advisor can appear and cross
- If party does not have an advisor, institution must provide one



Cross Examination Permissible Questions

- Questions must be relevant
- Not relevant
 - Duplicative questions
 - Questions that attempt to elicit information about
 - Complainants prior sexual history
 - Privileged information
 - Mentalhealth



Cross Examination Role of the Decision Maker

- Rulings by Decision Maker required
 - Explanation only required where question not permitted



Cross Examination Impact of Not Appearing

- Exclusion of all statements of that party
- Exception- DOE Blog
- What if a party or witness appears, but does not answer all questions



Closing Statements

- Permitted, but not required
- Policy should include purpose and scope
- If permitted, consider
 - Time limit
 - Submission in writing after the hearing



Common Challenges

- Non-appearance by a party or witness
- Non-appearance by an advisor
- Party or witness appears but declines to answer some (or all) questions
- Disruptions
- Maintaining Decorum



Tips for Increasing Efficiency

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Be prepared



Have an experienced chair Have back up plans for technology issues



Require prehearing written submissions

of opening statements
of questions in



Being Trauma-Informed

Training your panel/adjudicators

- Asking questions
- Asking "why"
- Filtering questions of the parties

Preparing parties

- Reviewing the investigation report
- Sharing their story again
- Answering questions again

The attraction of pruvient interests





Evidentiary Issues

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Evidence

"Something (including testimony, documents, tangible objects) that tends to prove or disprove the existence of an alleged fact; anything presented to the senses and offered to prove the existence or nonexistence of a fact."

Black's Law Dictionary



Types of Evidence

Direct Evidence

Evidence that is based on personal knowledge or observation and that, if true, proves a fact without inference or presumption.

Circumstantial Evidence

Evidence based on inference and not on personal knowledge or observation.

Corroborating Evidence

Evidence that differs from but strengthens or confirms what other evidence shows



Non-Testimonial Evidence





Some Other Evidentiary Issues

- Character evidence
- Polygraph examinations
- SANE reports
- Past conduct of complainant, respondent









Logical connection between the evidence and facts at issue

Assists in coming to the conclusion – it is "of consequence"

Tends to make a fact more or less probable than it would be without that evidence





Relevance is Not...

- Strength of the evidence
- Believability of the evidence
- Based on type of evidence: circumstantial, direct
- Based on complicated rules of court



Assessing Authenticity

Investigating the products of the investigation




Assessing Credibility and Reliability

No formula exists, but consider the following:

- > opportunity to view
- > ability to recall
- motive to fabricate
- > plausibility
- consistency
- character, background, experience, and training
- ➤ coaching
- Your own bias and limited experience







Credibility Versus Reliability

Reliable Evidence

- I can trust the consistency of the person's account of their truth.
- It is probably true and I can rely on it.

Credibility

- I trust their account based on their tone and reliability.
- They are honest and believable.
- It might not be true, but it is worthy of belief.
- It is convincingly true.
- The witness is sincere and speaking their real truth.









After the Hearing

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Weighing the Evidence & Making A Determination

- 1) Evaluate the evidence collected to determine what factually is more likely to have occurred, and then
- 2) Analyze whether the conduct that happened constitutes a violation of the school's policies



Policy Analysis

- Break down the policy into elements
- Organize the facts by the element to which they relate





Preponderance of the Evidence

- More likely than not
- Does not mean 100% true or accurate
- A finding = There was sufficient reliable, credible evidence to support a finding, by a preponderance of the evidence, that the policy was violated



Final Report

- The allegations
- Description of all procedural steps
- Findings of fact
- Conclusion of application of facts to the policy
- Rationale for each allegation
- Sanctions and Remedies
- Procedure for appeal



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Questions?



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